

TAKALANI DAISRY AZWIFHELI

Senior Control Room Operator | Surveillance Technology | Security Operations

CONTACT DETAILS

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PROFESSIONAL SUMMARY

Results-driven Control Room and Surveillance Technology professional with 4+ years of experience monitoring high-risk environments, security systems, and vehicle tracking platforms. Experienced in CCTV operations, ANPR/LPR vehicle recognition systems, incident response coordination, and real-time monitoring within security operations centres. Skilled in leveraging surveillance analytics, artificial intelligence assisted monitoring, and system diagnostics to improve operational safety and situational awareness. Currently expanding technical knowledge through CCNA networking studies with a strong interest in Security Operations Centre (SOC), technology monitoring, and data-driven security environments.

CORE TECHNICAL SKILLS

- CCTV Monitoring & Surveillance Operations
- Security Operations Centre (SOC) Monitoring
- Artificial Intelligence (AI) Assisted Surveillance Systems
- Facial Recognition Technology
- Licence Plate Recognition (LPR / ANPR)
- Incident Detection & Emergency Response Coordination
- Real-Time Control Room Monitoring
- Security Analytics & Threat Detection
- Alarm Monitoring Systems
- Radio Communication Systems
- Data Monitoring & Reporting
- System Troubleshooting & Diagnostics
- Microsoft Excel & Computer Systems
- Networking Fundamentals (CCNA – In Progress)

SYSTEMS & SOFTWARE

- Hikvision / Visual Hikvision Surveillance Systems
- Sniper Security Platform
- Patriot Monitoring Software
- AWMS Monitoring Systems
- VUMA Systems
- CCTV Control Room Platforms
- Incident Reporting Systems
- Vehicle Tracking & Monitoring Platforms

WORK EXPERIENCE

Senior Control Room Operator / Verifier – February 2022 – Present

- Monitor multiple CCTV surveillance feeds to identify security threats and suspicious activities.
- Conduct system health checks on surveillance infrastructure to ensure continuous monitoring operations.
- Operate ANPR/LPR systems to identify vehicles of interest and support law enforcement investigations.
- Coordinate emergency response and dispatch relevant teams when incidents are detected.
- Generate detailed incident and operational reports for security management and investigations.
- Maintain accurate surveillance data records and system logs.
- Communicate with security personnel using radio communication systems and monitoring platforms.
- Support security compliance procedures and operational risk mitigation.

TECHNOLOGY & SURVEILLANCE KNOWLEDGE

- Hi-Tech Security Analytics Platforms
- Artificial Intelligence Applications in Surveillance Monitoring
- Facial Recognition Identification Systems
- Licence Plate Recognition (LPR / ANPR) Technologies
- CCTV Infrastructure & Digital Surveillance Systems
- Real-Time Security Monitoring and Incident Detection

QUALIFICATIONS & CERTIFICATIONS

- Cisco Certified Network Associate (CCNA) – Boston City College (In Progress)
- Higher Certificate in Public Management (NQF Level 4) – Richfield Graduate Institute of Technology (2018)
- Grade 12 – Bertharry English Private High School (2017)
- National Key Point Certification (2024)
- PSIRA Grade B
- Occupational Health & Safety
- Basic Fire Fighting
- First Aid
- Computer Literacy
- Basic Firearm Competency

ADDITIONAL STRENGTHS

- High attention to detail in surveillance monitoring
- Strong situational awareness and decision-making under pressure
- Team collaboration in high-security environments
- Analytical thinking and problem solving
- Adaptability in technology-driven environments

REFERENCES

Available upon request