

SIHLE DINGALIBALA

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Camelthorn Street, Roodekop

PROFESSIONAL SUMMARY

An enthusiastic IT graduate who is passionate about solving technical problems and helping users navigate digital environments with confidence. Known for my reliability, eagerness to learn, and ability to adapt quickly to new technologies. Seeking an entry-level opportunity where I can contribute to a dynamic team while continuing to grow my skills in real-world IT support scenarios.

EDUCATION

HIGHER CERTIFICATE

Greenview College
System Support: 2025 (Waiting for Cert)
Technical Support Completed: 2024

NATIONAL SENIOR CERTIFICATE

Franciscan Matric Project
Completed: 2023

COMMUNICATION

Strong written and verbal communication skills, including the ability to provide constructive feedback and collaborate effectively with customers and colleagues

SUBJECTS

- IsiXhosa Home Language
- Afrikaans Second Additional Language
- English First Additional Language
- Mathematical Literacy
- Business Studies
- Life Orientation
- Life Sciences

SKILLS

- Microsoft Office Suite (Word, Excel, PowerPoint, Access, Outlook)
- Technical Skills (MYSQL, HTML, VS Code, CSS)
- Communication (IsiXhosa, IsiZulu, Sotho, English)

CORE COMPETENCIES

- Research and Analysis
- Attentive listening
- Effective Communication
- Time Management
- Creative Thinking
- Eagerness to learn
- Long-term Planning
- Team Collaboration
- Attention to detail

REFERENCE

- MR NAISON: 073 205 8710