

Hulisani Quinton Luvhimbi

Contact

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License

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Websites, Portfolios, Profiles

- <https://www.linkedin.com/in/luvhimbi-quinton-b29313210>

Skills

- Good verbal communication skills
- Operating Systems
- Basic Network Troubleshooting
- Hardware & Software Troubleshooting

Experienced and highly skilled in troubleshooting and diagnosing hardware and software issues. Strong expertise in printer configuration, remote desktop support, cable cutting and connecting (T568A & T568B), and Windows installation. Proven track record of efficiently resolving technical problems. Seeking opportunity to showcase skills and contribute to organization success.

Personal Information

- Relocation: Open To Relocation
- Date of Birth: 08/04/00
- Gender: Male
- Nationality: South African
- Alternative Numbers: 0684644999/0662991738

Work History

2024-07 -
2025-06

Field Service Engineer

Gijima Technology, Midrand

- On-Site Desktop Support
- Creating Users on Active Directory
- Provided remote support for employees, addressing hardware, software, and network issues in a timely and efficient manner
- Managed and troubleshot printing and scanning issues, ensuring consistent functionality across remote and in-office devices
- Set up employees' laptops, including operating system installations, software configuration, and network connectivity setup
- Formatted old laptop storage to securely erase data and prepare devices for reassignment or secure disposal
- Joined laptops to the company domain, ensuring proper network integration and security policies were enforced
- Resolved issues with laptops that were out of domain, troubleshooting connectivity and system configuration issues
- Unlocked Active Directory accounts for users experiencing login problems, ensuring minimal

- Printer Configuration
- Mobile Devices
- Virtualization and Cloud Computing
- Html
- CSS
- JavaScript
- Database Design and Implementation
- Active Directory
- Teamwork and collaboration
- Friendly, positive attitude
- Problem-solving
- Team management
- Flexible and adaptable
- Multitasking Abilities
- Dependable and responsible
- Calm under pressure
- Office administration
- Administrative support
- Filing
- Document

2023-04 -
2023-11

- downtime
- Reset Active Directory passwords for users who were locked out of their accounts, providing them with new credentials for access
- Maintained and updated inventory of company devices, ensuring accurate records for asset management
- Conducted system diagnostics and resolved performance issues on employees' laptops and desktops
- Provided training and guidance to employees on basic IT troubleshooting steps to empower self-resolution of minor technical issues
- Monitored and maintained remote employee access to company resources, ensuring consistent access to network drives and applications
- Assisted in ensuring cybersecurity protocols were followed, including regular password updates and software patching

Helpdesk volunteer

Jeppe college of commerce and computer studies, Johannesburg

- Provided remote support for employees, addressing hardware, software, and network issues related to operating systems, ensuring smooth functionality.
- Managed printer connections, troubleshooting and resolving issues with networked printers and local printer setups for remote employees.
- Supported mobile devices, ensuring proper configuration, email setup, and connectivity to the company network and systems.
- Performed software troubleshooting, resolving issues with applications, updates, and compatibility for employees on various operating systems.
- Diagnosed and resolved network troubleshooting issues, including connectivity problems, VPN setup, and ensuring proper access to company resources.
- Maintained system backups and ensured that all critical data was regularly backed up, providing disaster recovery options when

control

- Office management
- File organization
- Task prioritization
- Documentation and control
- Deadline oriented
- Workflow optimization
- Technical support
- Computer software repair
- Equipment installation and repair
- Troubleshooting and repair

necessary.

- Assisted with operating system upgrades, ensuring smooth transitions to newer versions of Windows, macOS, or other platforms used by employees.
- Configured and managed remote desktop access, allowing employees to securely connect to office systems from home or while traveling.
- Monitored system performance, identifying and addressing slowdowns or system errors to optimize employee productivity.
- Provided training and documentation for employees on troubleshooting common IT issues, improving overall technical self-sufficiency within the organization.

Education

2024-10 -
2024-10

Azure Network Engineer Associate

Gijima Learnerships - Midrand

- AZ-700 Certified
- Administering Windows Server Hybrid Core Infrastructure

2024-08 -
2024-09

Microsoft Endpoint Administrator

Gijima learnerships - Midrand

AZ-800 & 801 Certified

2024-07 -
2024-08

Microsoft Azure Fundamentals

Gijima Learnership - Midrand, Gauteng

Microsoft AZ-900 Certified

2023-08 -
2023-12

CompTIA Network

*Jeppe College of commerce and computer studies
- Johannesburg*

CompTIA Network+ Certified

2023-03 -
2023-07

CompTIA A

*Jeppe college of commerce and computer studies
- Johannesburg*

CompTIA A+ Certified

2022-03 -

IT System Development L5

- 2023-02 *Jeppie College of commerce and computer studies*
- Polokwane
MICT SETA Certified
- 2021-03 - **IT System Development L4**
2021-12 *Jeppie college of commerce and computer studies*
- Polokwane
MICT SETA Certified
- 2020-01 - **IT Technical Support L4**
2020-12 *Rostec FET College - Johannesburg*
MICT SETA Certified
- 2019-01 - **Matric certificate**
2019-12 *Mugoidwa Secondary School - Vuwani, Limpopo*
Diploma pass
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References

- Sithole James, 073 201 2315,
sitholejames888@gmail.com
 - Armel James Tchitembo, Lecturer, Jeppie College
(Johannesburg Campus), 076 658 5981
 - Kekae Desly, Lecturer, Jeppie College
(Polokwane), 083 292 7067, 071 264 5753
 - Stephen Ndyabagye, Campus Manager, Rostec
FET College (Polokwane campus), 071 943 6590
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Declaration

I solemnly declare that all the information furnished in this document is free of errors to the best of my knowledge. I hereby declare that all the information contained in this resume is in accordance with facts or truths to my knowledge. I take full responsibility for the correctness of the said information.